



## Non-Discrimination Policy and Accessibility Services

### **Discrimination is Against the Law**

Allergy Partners, P.A. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Allergy Partners, P.A. does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

### **Allergy Partners, P.A.**

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Customer Service at 1-573-335-1218.

If you believe that Allergy Partners, P.A. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you may file a complaint.

### **How to file a complaint**

You may file a complaint in person, by mail, fax or email. If you need help filing a complaint, Denise Yarborough, Compliance Officer is available to help you.

**Mail:** Allergy Partners, P.A.  
Attention: Denise Yarborough  
P.O. Box 2407  
Skyland, N.C. 28776

**Telephone:** 877-876-5536  
**Fax:** 828-277-2499  
**Email:** [dyarborough@allergypartners.com](mailto:dyarborough@allergypartners.com)

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights.

**Mail:** U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F, HHH Building  
Washington, D.C. 20201

**Online:** Visit the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.  
Complaint forms are also available at <http://www.hhs.gov/ocr/office/file/index.html>.

**Telephone:** 1-800-368-1019, or 800-537-7697 (TDD)

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Español

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-573-335-1218

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العربية

1-573-335-1218 به رقم اتصالات المجان لك توافر ال لغوية المساعدة خدمات فإن اللغة، اذكر ت تحدث ك نت إذا ملحوظة

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繁體中文

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-573-335-1218。

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Oroomiffa

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-573-335-1218

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Français

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-573-335-1218

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Deutsch

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-573-335-1218

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한국어

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-573-335-1218 번으로 전화해 주십시오.

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Deutsch

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-573-335-1218.

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فارسی

تماس 1-573-335-1218 توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. بگیرید.

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Português

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-573-335-1218

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Русский

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-573-335-1218

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Srpsko-hrvatski

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-573-335-1218

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Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-573-335-1218

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Tiếng Việt

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-573-335-1218

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