

# ALLERGY PARTNERS of Eastern Carolina

## Non-Discrimination Policy and Accessibility Services

### **Discrimination is Against the Law**

Allergy Partners, P.A. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Allergy Partners, P.A. does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

### **Allergy Partners, P.A.**

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Customer Service at 1-252-756-1333.

If you believe that Allergy Partners, P.A. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you may file a complaint.

### **How to file a complaint**

You may file a complaint in person, by mail, fax or email. If you need help filing a complaint, Denise Yarborough, Compliance Officer is available to help you.

**Mail:** Allergy Partners, P.A.  
Attention: Denise Yarborough  
P.O. Box 2407  
Skyland, N.C. 28776

**Telephone:** 877-876-5536

**Fax:** 828-277-2499

**Email:** [dyarborough@allergypartners.com](mailto:dyarborough@allergypartners.com)

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights.

**Mail:** U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F, HHH Building  
Washington, D.C. 20201

**Online:** Visit the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.  
Complaint forms are also available at <http://www.hhs.gov/ocr/office/file/index.html>.

**Telephone:** 1-800-368-1019, or 800-537-7697 (TDD)

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Español

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-252-756-1333.

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中文

注意：如果您講廣東話或普通話，您可以免費獲得語言援助服務。請致電 1-252-756-1333。

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tiếng việt

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-252-756-1333.

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한국어

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-252-756-1333 번으로 전화해 주십시오.

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Français

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-252-756-1333.

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العربية

. المبرقة الكاتبة: 1-252-756-1333ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم

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Hmoob

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-252-756-1333.

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Русский

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-252-756-1333.

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Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-252-756-1333.

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ગુજરાતી

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:સુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-252-756-1333.

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ភាសាខ្មែរ

ចំណាំ: ប្រសិនបើលោកអ្នកនិយាយជាភាសាខ្មែរ សេវាកម្មជំនួយផ្នែកភាសាមានផ្តល់ជូនសម្រាប់លោកអ្នកដោយមិនគិតថ្លៃ។ សូមទំនាក់ទំនងតាមរយៈលេខ៖1-252-756-1333។

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Deutsch

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer:1-252-756-1333.

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हिन्दी

ध्यान दें: यदि आप हिन्दी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-252-756-1333 पर कॉल करें।

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ລາວ

ໂປດລາວ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທສ1-252-756-1333.

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日本語

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-252-756-1333 まで、お電話にてご連絡ください。