

# ALLERGY PARTNERS of the Upstate

## Non-Discrimination Policy and Accessibility Services

### **Discrimination is Against the Law**

Allergy Partners, P.A. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Allergy Partners, P.A. does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

### **Allergy Partners, P.A.**

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Customer Service at 1-864-458-7431.

If you believe that Allergy Partners, P.A. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you may file a complaint.

### **How to file a complaint**

You may file a complaint in person, by mail, fax or email. If you need help filing a complaint, Denise Yarborough, Compliance Officer is available to help you.

**Mail:** Allergy Partners, P.A.  
Attention: Denise Yarborough  
P.O. Box 2407  
Skyland, N.C. 28776

**Telephone:** 877-876-5536  
**Fax:** 828-277-2499  
**Email:** [dyarborough@allergypartners.com](mailto:dyarborough@allergypartners.com)

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights.

**Mail:** U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F, HHH Building  
Washington, D.C. 20201

**Online:** Visit the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.  
Complaint forms are also available at <http://www.hhs.gov/ocr/office/file/index.html>.

**Telephone:** 1-800-368-1019, or 800-537-7697 (TDD)

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Español

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-864-458-7431

العربية

1-864-458-7431 برقم اتصل بـ الامجان لك توافر ال لغوية المساعدة خدمات ف إن اللغة، انكرت تحدث كنت إذا: ملحوظة

ខ្មែរ

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃល្អ គឺអាចមានសំណប់ផ្នែក។ ចូរ ទូរស័ព្ទ 1-864-458-7431 ។

繁體中文

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-864-458-7431。

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Français

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-864-458-7431

Deutsch

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-864-458-7431

ગુજરાતી

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-864-458-7431

हिंदी

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-864-458-7431 पर कॉल करें।

日本語

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-864-458-7431 まで、お電話にてご連絡ください。

한국어

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-864-458-7431 번으로 전화해 주십시오.

Português

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-864-458-7431

Русский

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-864-458-7431

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-864-458-7431

Українська

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-864-458-7431

Tiếng Việt

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-864-458-7431

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